
Boxpilot Trust & Privacy Policy – Updated 2013-11-28

Protection and Security of Information

Boxpilot agrees to maintain all proprietary information belonging to the client, including client's lists of phone numbers, names, and information obtained or corrected by Boxpilot throughout service implementation, in the strictest of confidence, and agrees not to knowingly disseminate, disclose, sell, rent or give such information to any third party or persons not employed by Boxpilot, unless required by court order.

Boxpilot agrees to return all proprietary information relating to the campaign to the client upon completion of the campaign. Boxpilot will never use the client list outside of its intended and agreed upon use.

Although we make every effort ensure your information is secure within our own servers, any information communicated via e-mail is through unsecured channels and therefore remain your responsibility. If there is sensitive information that you wish to send to Boxpilot, you may utilize any secure transmission method available to your organization. Boxpilot is able to utilize secure sending protocols as required by any client.

The succession of our existence relies on the protection of client data, and the trust our clients instill in us with their property. Our clients' privacy is the greatest motivator of all, to insure our customers remain repeat clients.

Boxpilot will always request our clients' permission to use their name or logo on our Site, in collateral marketing materials, or in press releases relating to the client's use of Boxpilot Services.

Client Account Policy

We ask that our clients pay any charges incurred during the campaign on your behalf. The nature of these charges will be agreed to up front. In some cases, the exact amount may not be known until after the campaign.

Any and all services pre-purchased will be expired after a period of inactivity that spans greater than one year. Under certain circumstances, Boxpilot may extend this expiration period for our clients. Please [contact us](#) for more information.

All Boxpilot invoices are due upon receipt. If your organization's accounts payable policy requires terms, these may be arranged on a case-by-case basis. Boxpilot reserves the right to conduct credit investigations on any such requests.

Due to the nature of Boxpilot Services, Boxpilot can not offer refunds. Any late payment may incur a 2.2% finance charge every month past due. Anything greater than sixty (60) days past due may be sent to collections at the discretion of Boxpilot.

Data Collection

Contact information that has been provided voluntarily is collected by Boxpilot support, sales and marketing in order to understand and respond to the needs of customers and prospective customers. In responding to these needs, Boxpilot will contact the individual using the information provided. Boxpilot does not sell or release this information without your permission.

Boxpilot primarily conducts its communication via telephone and e-mail. All telephone conversations may be recorded for quality and training purposes in accordance with jurisdictional regulations.

Boxpilot utilize first and third-party cookies to collect Site visitor information, and to aid us in the efficient targeting of our sales and marketing. By visiting the Site you are implicitly allowing such data collection, and agree to Boxpilot accessing demographic and firmographic information about you and your organization. You may opt-out of Boxpilot marketing programs at any time [here](#).

You may control which advertisements you are exposed to [here](#). You may also opt-out of all Google Analytics tracking [here](#).

General Disclaimer

When using Boxpilot Services ("Services"), you agree to the terms and conditions and privacy policies listed on this page. Periodically, these terms and conditions are updated. By continuing to use these Services, you are automatically agreeing to the revised terms and conditions.

Boxpilot Services consists of a suite of marketing services designed for business-to-business use. We refuse to conduct business-to-consumer campaigns.

All rights that are not granted to you are reserved by Boxpilot. The services, our technology, and any updates or improvements to the services and our technology, are owned by Boxpilot and its licensors. Boxpilot and our licensors own all copyrights, patents, trademarks, trade secrets, and other intellectual property rights relating to or residing in our services.

You agree to indemnify, defend and hold harmless Boxpilot, its affiliates, officers, directors, employees, consultants and agents from any and all third party claims, liability, damages and/or costs (including, but not limited to, attorneys fees) arising from your use of our services, your violation of the Terms and Conditions or your infringement, or infringement by any other user of your account, of any intellectual property or other right of any person or entity. The Terms of Use will inure to the benefit of Boxpilot's successors, assigns and licensees.

You are responsible for the content of the messages you communicate when using our services as well as the consequences of those messages. You agree that you will not use our services to engage in activities that are illegal, obscene, threatening, and defamatory, invade privacy, infringe intellectual property rights, or otherwise injure third parties or are objectionable. You may not use a false e-mail address, impersonate any person or entity, or otherwise mislead us as to your identity.

You may not copy, reproduce, republish, download, post, broadcast, transmit, make available to the public, or otherwise use Boxpilot content in any way except for your own personal, non-commercial use. You also can not adapt, alter or create a derivative work from any Boxpilot content except for your own personal, non-commercial use. Any other use of Boxpilot content requires the prior written permission of Boxpilot.